Person-Centered.Canada | Person-Centered. Data-Driven.



The Comprehensive Solution

for Government Entities, Providers, Case Management **Organizations and Individuals & Families**







Since 2003, we have made it our mission to enhance the lives of individuals supported by service organizations. Therap's electronic record and associated functionality is built on our decades of experience as service providers, managers, and administrators who understand both the challenges and rewards of quality service provision. As a result, we possess a dedication to creating efficiencies, streamlining processes, securely connecting people and exchanging information, and integrating all aspects of service delivery – all while maintaining a focus on individuals, families, and the professionals who support them.

In addition to our experience in service provision, Therap also understands the necessity of a dynamic platform that has both the adaptability and dependability to meet the ever evolving needs of providers and government entities. Therap's robust development and operations teams possess decades of experience in IT security and development, and that expertise is reflected in a system that is both comprehensive and flexible while also supported by a world class security infrastructure that exemplifies our perpetual commitment to data integrity and security.

This dedication has driven us to become the global industry leader, supporting over 6,000 providers worldwide, while also meeting the diverse needs of 20+ government contracts. We enthusiastically offer our highly configurable system in Canada, complete with PIPEDA compliance and a state-of-the-art Canadian data centers. Therap is committed to building strong partnerships within the provider community, with local and national government entities, and with individuals and families throughout the country. We take pride in providing the Therap Canada community the tools they need to focus on meaningful outcomes for the people they serve.

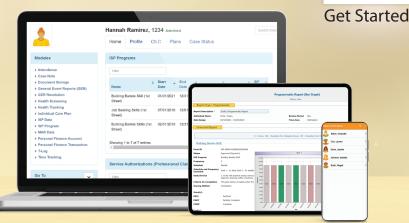


Comprehensive Solutions For

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- Case Management
- Person Centered Solution
- Incident Management
- Outcome Tracking

And more



Therap's configurable system is designed to help improve and streamline services for users of all sizes.

Quality Assurance & Reporting

- Data Transparency
- Access for Auditor & Families

Funding Tracking

- Authorization Tracking
- Budget Utilization
 - Contract Funding



Intake & Assessment

- Eligibility
- Level of Care
- Level of Need

Service Planning & Case Management

- Person Centered Planning
- Care Plans
- Authorizations

Service Provision

- Provider Documentation
- Incident Management





Therap Provides the Tools for a Person-Centered Approach

Plan | Support | Achieve

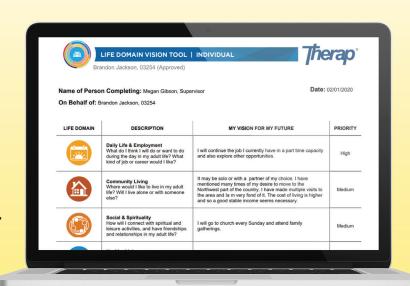


Ishya "Shae" Dotson
Assistant Director of Person
Centered Practices

"Person Centered Planning is a collaborative process that identifies a person's hopes and dreams, as well as the supports required to help them live the lives they desire. Therap provides your team the tools to explore the goals your people in service want to attain, create the plans for achievement, track the provided supports and measure outcomes."

Planning Tools Available for Case Management Teams, Provinces, Providers, Individuals & Families:

- Support Individuals to Create a Shared Vision for a Good Life.
- Identify Personal Goals & Strategies to Achieve them.
- Configurable Options to Ensure Provincial & Federal Compliance.







Data-Driven Tools to Increase the Value and Quality of Services

Meaningful | Measurable | Manageable

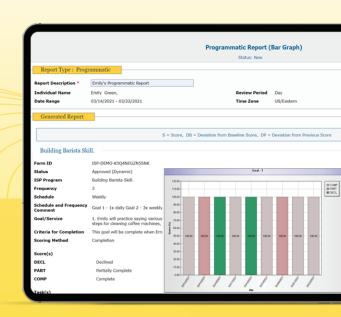


Jason Laws Director of Ouality & **Data Initiatives**

"Quality service provision requires ongoing assessment to ensure continued refinement and adherence to evolving needs. Therap's tools allow organizations to harness their existing data to better understand their impact on Individuals and to make informed decisions that improve Individual outcomes."

Streamline documentation review, reporting, and compliance activities via:

- Assessment of outcomes at the individual, program, and provider level.
- Real-time access for managers, administrators, and agency-authorized third party reviewers.
- Full audit trail of all activity including date/time stamp and electronic signature.
- Reporting available including access to a report library.





Therap's Commitment to Data and Information Security

Data security is one of our highest priorities. We are committed to keeping your data secure from unauthorized access, making it available when you need it and providing a wide set of user permissions to prevent unwanted changes.



Availability:

Our security and operations teams use a state of the art system that they monitor 24 hours a day, 365 days a year. We operate multiple sites to prevent interruption of service or loss of documentation ensuring business continuity, even in the event of a disaster.

Integrity:

Therap combines cutting edge physical, administrative and technical controls to keep your data protected from unauthorized changes, ensuring that it is always reliable and accurate.

Confidentiality:

Therap's password protected system, with available 2-Factor Authentication, comes with a robust set of user permissions. Your Therap Administrators are able to configure the privileges and access rules to meet your team's security needs.



Discover More About Therap's Comprehensive System

Case Management

Therap provides easy-to-use, web based documentation, oversight, & management functionality for Support Coordination providers.





Electronic Health Record Solutions

Your team can use Therap's complete health management suite, along with other system features to address compliance, communication, documentation, reporting, and more.

Funding Tracking

Streamline Service Level and Personal Budget Tracking Directly From Support Documentation.





Employment First Tools

Maximize productivity of your Employment Team with the tools to manage a comprehensive Employment History of Individuals in Service, all in one place.



Connect with Therap Canada



Learn More

www.therapcanada.ca/products/configurable-system-for-service-providers

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